



UNIFY²

Unified Communications, Accelerated

Unify² Call Forwarding Configuration Utility for Microsoft® Office Communications Server 2007 R2

Benefits

Configure Simultaneous Ring settings: Allows an administrator to configure simultaneous ring settings for OCS users.

Configure Call Forwarding Settings: Allows an administrator to configure call forwarding settings for OCS users.

Flexible Administration: Simple command line executable enables administrators to easily configure users.

Saves Time: Command line executable allows rapid configuration via script for enterprise users without having the end users log in to configure settings.

Simple Installation: Easy, zero-configuration installation allows the solution to be deployed within minutes.

The Call Forwarding Configuration Utility from Unify² allows administrators to configure simultaneous ring and call forwarding settings for users of Office Communications Server.

Microsoft Office Communications Server enables users to set simultaneous ring settings and call forwarding settings. This allows users to receive calls both on an Office Communicator end point as well as another endpoint such as a mobile phone. Call forwarding settings provide OCS Users with the ability to redirect calls to an alternate phone, contact or voice mail.

In some situations enterprises may want to configure simultaneous ring and call forwarding settings for end users. In OCS, configuring these settings requires the user to log in to OCS using a client endpoint and manually change settings. The Call Forwarding Configuration Utility however allows administrators to configure settings without end user intervention.

The Unify² Call Forwarding Configuration Utility enables administrators to configure simultaneous ring settings as well as call forwarding settings on behalf of OCS users. This saves time during deployments that require these settings to be configured prior to OC client rollout.

Common Deployed Enterprise Call Forwarding Scenarios

- **Enterprise Voice Deployments:** Prior to the roll out of OCS Enterprise voice, enterprises sometimes require end users existing PBX phones to be rung simultaneously.
- **Out of Office Configuration:** In some cases, administrators may want to configure call forwarding settings for users who are out of the office and require their phone calls to be forwarded to another user.

Designed for



Unify² Call Forwarding Configuration Utility : Specifications

System Requirements

Office Communications Server
2007 R2 Standard Edition
Server or Enterprise Edition
Server

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Technical Details

The Call Forwarding Configuration Utility from Unify² consists of a command line utility that administrators can use to configure call forwarding settings. Call forwarding settings are normally accessed via Office Communicator clients and require a user to log in to configure these settings. This utility uses OCS APIs to simulate a user end point and configure settings on behalf of a user.

How does it work?

- The Call Forwarding Configuration Utility is built on the Communications Server 2007 R2 Unified Communications Managed API
- Call forwarding settings are part of a user's presence information and the Call Forwarding Configuration Utility uses the APIs to send configuration settings on behalf of a user.

About Unify²

Unify² is a leader in addressing roadmap, architecture, and deployment for Microsoft's Unified Communications platform, providing enterprise customers with strategic vision, hands-on execution, custom solutions, and packaged products required for a successful UC rollout. Founded by former Microsoft Office Communications Server product team members, Unify² provides deep insights into how Unified Communications can deliver breakthrough operational cost efficiencies and transform business process communications. Unify², headquartered next to the Microsoft Redmond campus and with operations in Europe and Asia, offers its services on a worldwide basis.



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